

Ashworth Opticians Ltd
Created by Lesley Ashworth July 2017
Approved by Ian Ashworth July 2017
Reviewed

CHAPERONE POLICY

Ashworth Opticians Ltd is committed to providing a safe, comfortable environment where patients and staff can be confident that best practice is being followed at all times and the safety of everyone is of paramount importance.

This chaperone policy adheres to local and to national guidance and policy as laid out in the Guidance and advice published by the College of Optometrists and the Association of British Dispensing Opticians.

Patients are welcome to bring a chaperone to accompany them into the consulting room.

All our practitioners and staff are aware of, and have received appropriate information in relation to, this policy.

Checklist.

Our practitioners and staff will:

- 1. Explain procedures to the patient as necessary and respond to their questions.**
- 2. Comply with any request from a patient not to carry out any procedure, although this may require the sight test to be terminated.**
- 3. When examining a child or vulnerable adult, allow any request for a parent or carer to accompany the patient in the consulting room unless it is contrary to the declared wishes of a “Gillick competent” child.**
- 4. Maintain an open-access policy – i.e. a policy which means that colleagues are able to simply knock and enter the consulting room at any time without having to wait to be invited in after knocking;**
- 5. Where it is thought appropriate, keep the consulting room door ajar to enable the parent or carer to hear the consultation if they are not in the consulting room.**
- 6. Explain what they are doing during the examination, the outcome when it is complete and what they propose to do next. Keep discussion relevant and avoid personal comments.**
- 7. Record any other relevant issues or concerns immediately following the consultation.**

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ASHWORTH OPTICIANS LTD CHAPERONE POLICY

PATIENT NOTIFICATION

Ashworth Opticians Ltd is committed to providing a safe, comfortable environment where patients and staff can be confident that best practice is being followed at all times and the safety of everyone is of paramount importance.

All patients are entitled to have a chaperone present in the consulting room where they feel one is required. This chaperone may be a family member or friend.

Your optometrist or optician may also require a chaperone to be present for certain consultations in accordance with our chaperone policy.

If you would like to see a copy of our Chaperone Policy or have any questions or comments regarding this please contact the manager.

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Name of Staff Member	Signature to confirm read and understand this policy	Date	Date
Sue Pilling			
Kath Hall			
Caroline Shaw			
Jude Cottam			
Joan Wilson			
Judy Dawson			
Tanya Moore			
Sharon Williams			
Charlotte Wheatley			

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APPENDIX

What is a “Gillick competent” child?

The policy makes mention of a “Gillick-competent” child.

The law regards young people aged 16 or 17 to be adults for the purposes of consent to treatment and right to confidentiality. Therefore if a 16 year old wishes a medical practitioner to keep the treatment confidential then that wish should be respected. For example, children under the age of 16 who have the capacity and understanding to take decisions about their own treatment are also entitled to decide whether personal information may be passed on and generally to have their confidence respected, for example if they were receiving counselling or treatment about something they did not wish their parent to know. Case law has established that such a child is known as ‘Gillick Competent’, i.e. where a child is under 16 but has sufficient understanding in relation to the proposed treatment to give, or withhold consent, consent or refusal should be respected. However, good practice dictates that the child should be encouraged to involve parents or other legal guardians in any treatment.

Department of Health Website

Consent and request issues

Consent for an NHS Sight Test is obtained by the patient signing the GOS 1 form.

When a patient requests that the practitioner does not carry out any procedure, it may mean that a Sight Test cannot be completed. The requirements of the patient take precedence, but if the practitioner judges that the Sight Test has not been completed, then the patient should be informed and the circumstances should be noted on the record card.